

## Douglas County Burglar Alarm Ordinance

The following are some questions and answers that you may have in regards to the Alarm Ordinance. This ordinance refers to those that live in the unincorporated areas of Douglas County to include Larkspur and Castle Pines North. If you live in the city limits of Castle Rock, Parker or Lone Tree please call them to determine if there is an alarm ordinance.

1. When does the ordinance go into effect? March 8<sup>th</sup>, 2008.
2. What do I need to do to prepare for the ordinance? As of now, nothing. The ordinance goes into effect March 8<sup>th</sup>; however alarm companies will have an additional 60 days after March 8th to register all their users. We are currently working on the implementation of the ordinance and must complete all of our administration paperwork before allowing anyone to register. Please check back with us for updated information at [dcsheriff.net](http://dcsheriff.net) or call 303-660-7544.
3. Who does this ordinance apply to? It applies to residential and commercial users who have an alarm that is monitored by a company.
4. How much is the registration fee? An annual registration fee of \$40 will be charged to the alarm monitoring company for every alarm site.
5. How many false alarms can I have before there is a penalty? We will respond to two (2) false alarms at your alarm site. Then the alarm site will be placed on a no-response.
6. If a no-response is placed at my alarm site can I get back on the response list? Yes, however you will need to go through a re-instatement process to make your alarm system more false alarm resistant and pay a re-registration fee of \$100.
7. Do I need to provide my alarm monitoring company with at least two telephone numbers; does one of them need to be a cell phone? Yes, the ordinance will require all alarm companies to call two phone numbers before they can call Douglas County Dispatch Center to request response from law enforcement.
8. What are my rights to appeal? You do have the right to appeal and this information is outlined in the ordinance under section 10.
9. Will I be penalized for a real alarm? No, Douglas County Sheriff's Office responds to all criminal calls for service and does not charge fees for this.
10. How can I get a copy of the ordinance? Go to [dcsheriff.net](http://dcsheriff.net) and a PDF.file is on the home page or call 303-660-7544.
11. Who can I call if I have questions about the alarm ordinance? You can call the Community Resources Unit at 303-660-7544.

12. Does my alarm company have to register my alarm? Yes. If you chose not to register your monitored alarm and your alarm company calls the dispatch center to request a police response there will be a charge of \$100 for that response.
13. If I buy an alarm system and no-one is monitoring it do I have to register? No. However we would encourage you to register your alarm (at no cost to you) so that in the event we have a call dispatched to your property we have a way to get in touch with you.
14. If I am a senior is there any exemption from the registration fee? Yes, however once the ordinance is in effect we will have 90 days to write the exact wording and exemption for seniors. Please check [dcsheriff.net](http://dcsheriff.net) or 303-660-7544 for updated information.
15. What if I live in a private community that has their own private security company respond to alarms? If you live in this type of community, an example would be Castle Pines Village, and the alarm company does not call law enforcement to respond to the alarm, then you are exempt from the ordinance.

Again, if you have any questions at all please call the Community Resource Unit at **303-660-7544** or check the website for updated alarm information at **[www.dcsheiff.net](http://www.dcsheiff.net)**.