

Douglas County Sheriff's Office

Calls for Service Analysis Report

April 2008

This report does not include officer-initiated calls for service (CFS). Top locations by district will not be reported for locations where a high number of calls for service can be expected such as at the Sheriff's Office, apartment complexes, and secondary schools. Although Patrol may respond to an apartment complex on numerous occasions in a given time period, it is not typically a response to the same apartment/unit. Furthermore, all secondary schools have deputies assigned to those locations and do not typically require a response from Patrol. Top locations will also not be reported for intersections where most calls for service are typically due to traffic issues such as traffic complaints, traffic hazards, and REDDI (Report Every Drunk Driver Immediately) reports. Many of these calls are referred to the Colorado State Patrol or other surrounding agencies. Animal-related calls are not included as they are handled by Animal Control. **Calls for service data does not indicate that an offense or incident report was completed.** All percents are rounded.

Total April calls for service: 3763 Previous month calls for service: 3733 Percent Change: **1% increase**
 During April, 14% of the calls for service were priority-1 calls, 33% were priority-2 calls, 40% were priority-3 calls, and 12% were priority-4 calls.

<u>Top 5 Calls for Service</u>	
Medical Assist Urgent	6% of total
Residential Alarm Regular Response	5% of total
Traffic Complaint	4% of total
911 Verify Urgent	4% of total
VIN Verification	4% of total

<u>Calls for Service by Day of Week</u>	
Monday	13%
Tuesday	17%
Wednesday	17%
Thursday	13%
Friday	15%
Saturday	14%
Sunday	11%

<u>Calls for Service by District</u>			
District 1	16%	District 6	10%
District 2	24%	District 7	8%
District 3	16%	District 8	<1%
District 4	10%	District 9	5%
District 5	6%	District 10	3%
All others (Castle Rock, Lone Tree, Parker, etc.)	2%		

<u>Top 3 Priority-1 Calls for Service</u>	
Medical Assist Urgent	42% of total
Domestic/Family Disturbance in Progress	17% of total
Suicidal Subject	7% of total

District 1 Top Locations:

2223 W Wildcat Reserve Pkwy (DMV)	35 calls	34 VIN verifies, non-residential alarm
2205 W Wildcat Reserve Pkwy (Kings)	13 calls	Thefts, fight, assault, disturbance, unwanted subject, runaway, etc.
9255 S Broadway St (Safeway)	8 calls	Accidents, theft, menacing, child abuse, harassment, 911 verify

District 2 Top Locations:

9551 S University Blvd (King Soopers)	9 calls	Thefts, citizen assists, drug offense, 911 verify, restraining order viol.
1950 E County Line Rd (Target)	8 calls	Accidents, thefts, arson, follow-up requests
9555 Fallbrooke Dr (Falcon Park)	6 calls	4 call box verifies, assault, criminal tampering

District 3 Top Locations:

10450 Park Meadows Dr (Park Ridge Med.)	15 calls	14 non-residential alarms (from #105, 200, & 308), medical assist
8545 S Quebec St (Lodo's)	15 calls	Disturbances, REDDI reports, unwanted subject, assault, fight, etc.
10345 Park Meadows Dr (Marriott)	7 calls	Three 911 verifies, auto theft, fraud, medical assist, found property
8320 S Valley Hwy (Courtyard by Marriott)	7 calls	All 911 verifies

District 4 Top Locations:

8490 S Upland Dr (Lab Corp)	8 calls	Seven 911 verifies, accident
8820 American Way (American Furniture)	6 calls	Accidents, suspicious circumstances, citizen assist, cruelty to animal
17299 E Lincoln Ave (Challenger Park)	5 calls	Four 911 verifies, harassment

8000 Village Cir West (Roxborough Elem.) 6 calls
 9700 block Falcon Ln 4 calls
 8367 N Rampart Range Rd (Sonic) 3 calls
 11500 N Roxborough Park Rd (Chatfield) 3 calls
 10800 block Snow Cloud Trl 3 calls

District 5 Top Locations:

Non-residential alarms, assaults, harassment, fight
 Welfare checks, child welfare information, disturbance
 2 non-residential alarms, disturbance
 Boating accident, noise complaint, welfare check
 Medical assists

7485 Serena Dr (Coyote Ridge Park) 6 calls
 7284 Lagae Rd (King Soopers) 5 calls
 856 W Happy Canyon Rd (Guaranty Bank) 4 calls
 400 block Alex Ct 4 calls

District 6 Top Locations:

Suspicious circumstances, theft, trespass, call box verify
 Thefts, suicidal subject, increase patrol request
 3 bank alarms, increase patrol request
 Runaway reports, returned runaway, disturbance

7522 S Pinery Pkwy (Colorado Horse Park) 5 calls
 6200 block Westview Cir 4 calls
 4600 block Crowfoot Valley Rd 3 calls
 5300 block Forest View Rd 3 calls
 100 block Conestoga Rd 3 calls
 8600 block Windhaven Dr 3 calls

District 7 Top Locations:

2 non-residential alarms, 911 verify, medical assist, information report
 Suicidal subject, runaway, trespass, assault
 Disturbance, medical assist, citizen assist
 Welfare check, walk through request, increase patrol request
 Theft report, citizen assist, 911 verify
 All residential alarms

15400 block West Creek Rd 2 calls
 All others no more than 1 call

District 8 Top Locations:

Suicidal subject, disturbance

District 9 and 10 Top Locations:

12163 S Perry Park Rd (Griffith Center) 9 calls
 7900 block Cheyenne Pl 7 calls
 800 S Wilcox St (Western Convenience) 3 calls
 6100 block W Apache Dr 3 calls

3 suicidal subjects, drug offense, fight, sex offense, runaway, etc.
 3 disturbances, runaway reports, welfare check, citizen assist
 REDDI report, harassment, motorist assist
 All residential alarms

2205 W Wildcat Reserve Pkwy (Kings) 6 reports
 Average on-scene time at King Soopers 39 minutes

Top Location Where Report Was Taken:

All theft reports

**April 2008
 Calls for Service by Day and Hour**

