

Douglas County Sheriff's Office

Calls for Service Analysis Report

February 2009

This report does not include officer-initiated calls for service (CFS). Top locations by district will not be reported for locations where a high number of calls for service can be expected such as at the Sheriff's Office, apartment complexes, and secondary schools. Although Patrol may respond to an apartment complex on numerous occasions in a given time period, it is not typically a response to the same apartment/unit. Furthermore, all secondary schools have deputies assigned to those locations and do not typically require a response from Patrol. Top locations will also not be reported for intersections where most calls for service are typically due to traffic issues such as traffic complaints, traffic hazards, and REDDI (Report Every Drunk Driver Immediately) reports. Many of these calls are referred to the Colorado State Patrol or other surrounding agencies. Animal-related calls are not included as they are handled by Animal Control. **Calls for service data does not indicate that an offense or incident report was completed.** All percents are rounded.

Total February calls for service: 3272 Previous month calls for service: 3370 Percent change: **3% decrease**
 14% of the calls for service were priority-1 calls, 34% were priority-2 calls, 39% were priority-3 calls and 13% were priority-4.

Top 5 Calls for Service

911 Verify Urgent	7% of total
Medical Assist Urgent	6% of total
Residential Alarm Regular Response	5% of total
Citizen Assist	4% of total
Traffic Complaint	4% of total

Calls for Service by Day of Week

Monday	15%
Tuesday	15%
Wednesday	16%
Thursday	13%
Friday	17%
Saturday	13%
Sunday	12%

Calls for Service by District

District 1	16%	District 6	9%
District 2	23%	District 7	9%
District 3	18%	District 8	1%
District 4	10%	District 9	4%
District 5	6%	District 10	3%
All others (Castle Rock, Lone Tree, Parker, etc.)	2%		

Top 3 Priority-1 Calls for Service

Medical Assist Urgent	44% of total
Domestic/Family Disturbance in Progress	19% of total
Suicidal Subject	5% of total

District 1 Top Locations:

2223 W Wildcat Reserve Pkwy (DMV)	33 calls	30 VIN verifications (CSVs responded to 23), 3 alarms
9245 S Broadway St (Papa John's)	9 calls	All business alarms
9255 S Broadway St (Safeway)	8 calls	5 thefts, suspicious vehicles, disturbance

District 2 Top Locations:

3900 Grace Blvd (Cherry Hills Church)	19 calls	Seventeen 911 verifies, criminal mischief, traffic complaint
8780 Venneford Ranch Rd (Cougar Run)	7 calls	Suspicious incidents, criminal mischief, fight, traffic complaint, etc.
9360 S Colorado Blvd (Boston Market)	5 calls	All business alarms
4000 Red Cedar Dr (King Soopers)	5 calls	Suspicious incidents, accident, harassment

District 3 Top Locations:

6675 Business Center Dr (Walmart)	13 calls	Four 911 verifies, frauds, theft, REDDI, suspicious vehicle, etc.
10203 Station Wy (RTD Lincoln Station)	12 calls	Suspicious incidents, auto theft, DK subject, theft, welfare check, etc.
8320 S Valley Hwy (Courtyard Inn)	10 calls	Nine 911 verifies, unwanted subject

District 4 Top Locations:

7200 block of Centennial Dr	7 calls	Six residential alarms, suspicious vehicle
12200 block of N Grand Mesa Ln	4 calls	All residential alarms
11000 block of Brownstone Dr	3 calls	Fraud reports, warrant arrest
10000 block of S Boca Cir	3 calls	Citizen assists, 911 verify

District 5 Top Locations:

5000 block of N State Hwy 67	3 calls	All medical assists
7887 N Rampart Range Rd (Loaf N Jug)	3 calls	County ordinance violation, business alarm, information report
All others no more than 2 calls		

District 6 Top Locations:

7530 Village Square Dr (Circle K)	4 calls	Suspicious incidents, warrant arrest, increase patrol request
600 block of Villa Dr	4 calls	Harassments, burglary
All others no more than 2 calls		

District 7 Top Locations:

7524 E Hwy 86 (Franktown Liquors)	3 calls	Business alarms, trespass
11900 block of E Buckhorn Wy	3 calls	Runaway, returned runaway, citizen assist
6600 block of Fonder Dr	3 calls	Citizen assists, child welfare information

District 8 Top Locations:

All locations no more than 1 call

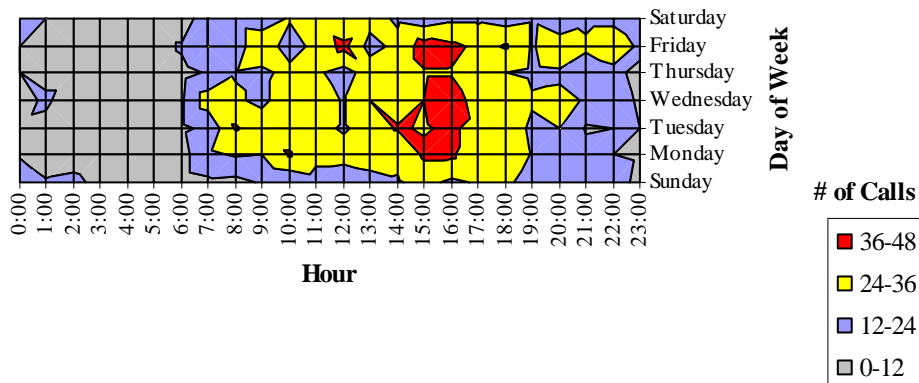
District 9 and 10 Top Locations:

8100 block of Kramer Ranch Trl	3 calls	Welfare check, fraud report, information report
700 block of Compton Rd	3 calls	Drug offense, criminal mischief, 911 verify
All others no more than 2 calls		

Top Location Where Report Was Taken:

9255 S Broadway St (Safeway)	5 reports	All theft reports
Average on-scene time at Safeway	51 minutes	

**February 2009
Calls for Service by Day and Hour**



Peak citizen-initiated call for service day and hour: Wednesday between 16:00 and 16:59