

ZENCITY EXECUTIVE SUMMARY

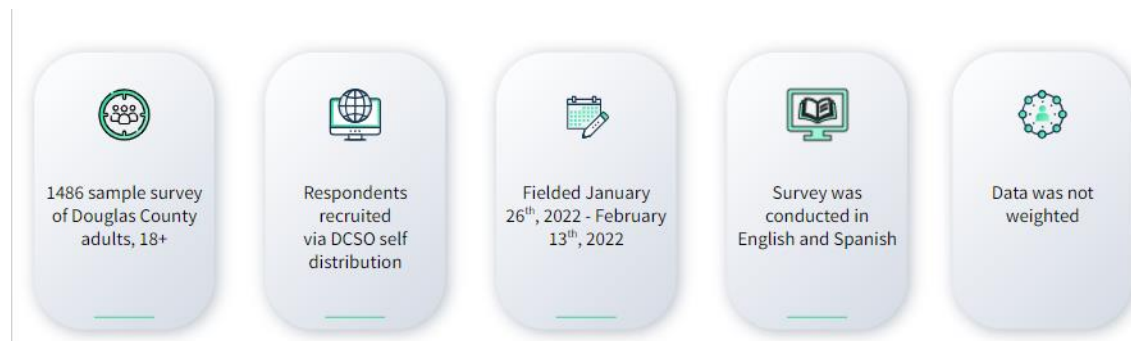
Public Safety Survey, Douglas County Sheriff's Office PD, CO

January – February 2022



Introduction

The following report provides a review and insights on residents' opinions and concerns regarding Public Safety in Douglas County. The survey was conducted between January 26–February 13, 2022 and received 1,486 responses. It included 26 closed-ended and 1 open-ended question. 98% of respondents answered that they are residents of Douglas County. The remaining 33 respondents did not continue with the rest of the questionnaire. The largest share of respondents (29%) were aged 45-54, followed by 35-44 (26%). 62% of respondents were 45 years or older in age, and 37% were 44 years or younger. 68% of respondents were females and 30% male.

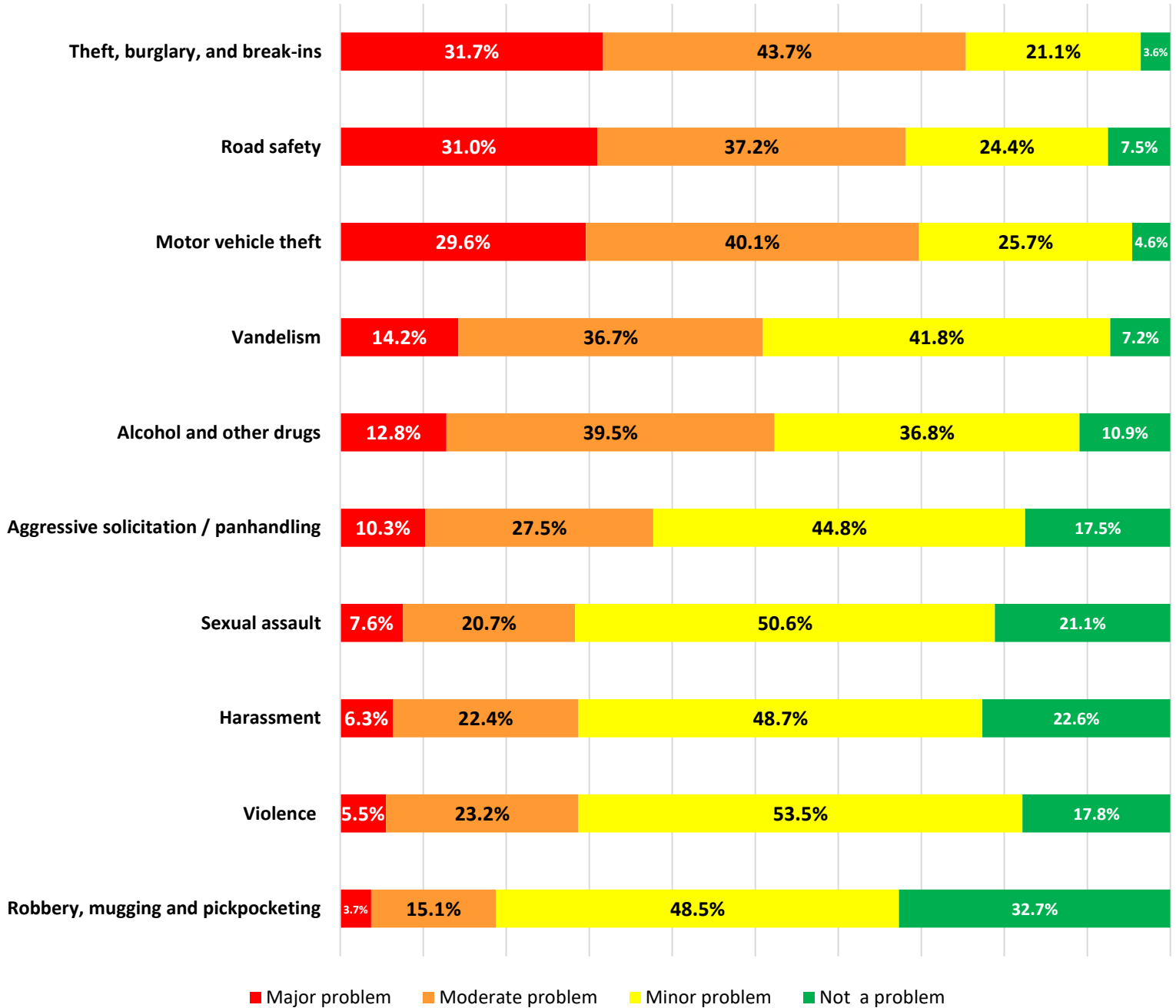


Executive Summary

- The survey results indicate that residents are largely satisfied with the Sheriff's Office, law enforcement, and public safety in Douglas County.
- Questions asking respondents to rate public safety issues did not reveal any outstanding "major problem," but did indicate that thefts, burglaries, and break-ins are the leading area of concern, followed by automobile theft and road safety.
- Questions asking respondents to rate police performance revealed mainly satisfaction with and support for police.
- The open-ended responses aligned with the closed-ended responses, revealing that road safety and thefts and break-ins are the leading areas of concern. Respondents also offered that the Sheriff's Office could improve and expand its patrolling, public engagement and education efforts, and relationships with minority and special communities.

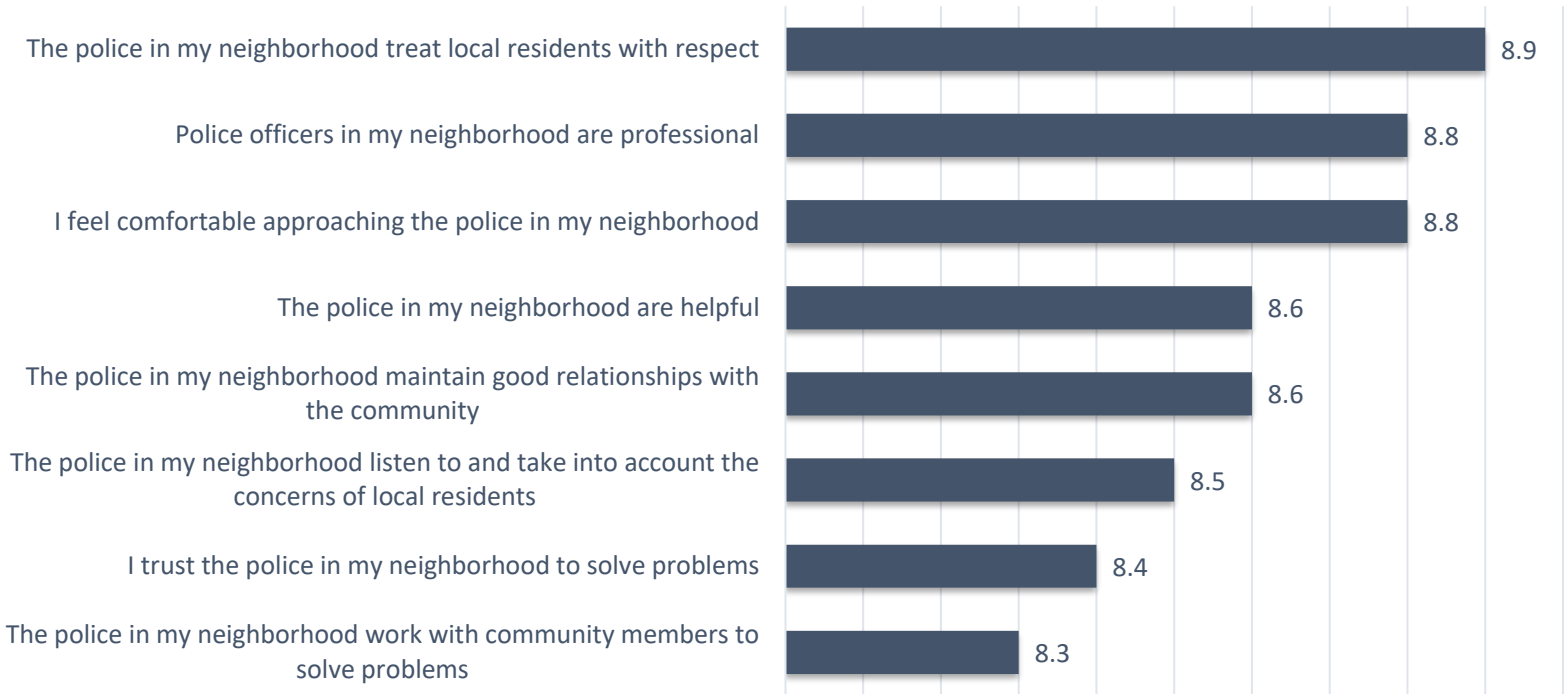
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The survey asked respondents to evaluate several issues and answer whether, in their opinion, each one constituted a “major problem,” “moderate problem,” “minor problem,” or “not a problem.” The following describes the responses according to each issue:



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The survey then asked respondents several questions about their attitudes towards local law enforcement. The following analysis details their responses (Respondents were asked to rate their agreement with the following statements on a scale of 1 (Strongly Disagree) to 10 (Strongly Agree)):

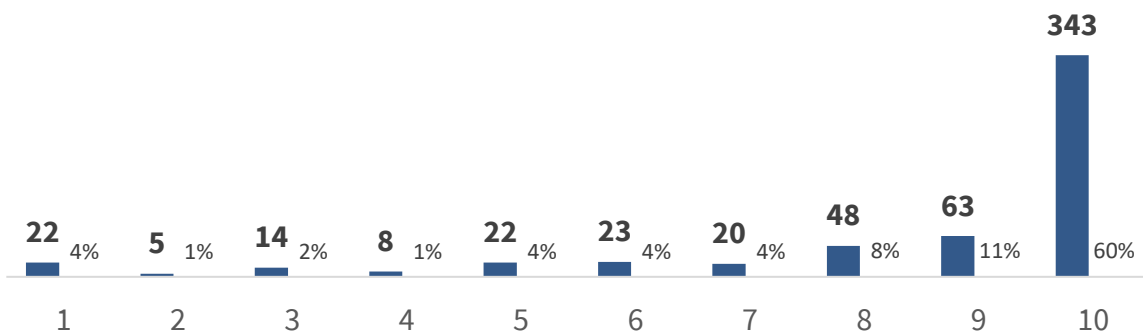


Have you had any direct interactions with the Douglas County Sheriff's Office in the last 12 months?



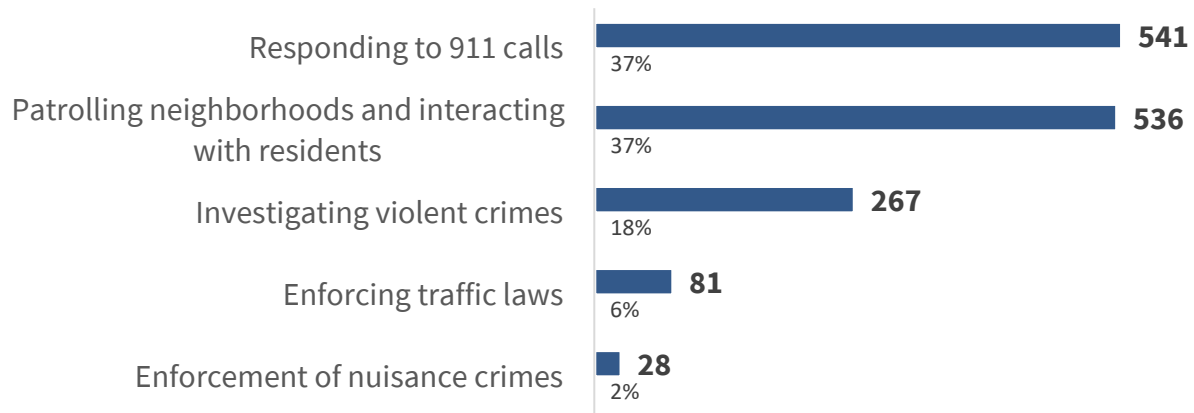
Most respondents (61%) answered that they had not had any direct interactions with the Sheriff's office within the previous year; the following question refers only to those who answered "yes."

(If yes,) How satisfied were you with their response?



The average agreement rating was **8.6 out of 10**; 79% of respondents ranked their satisfaction as 8 or higher, indicating a high level of satisfaction with the Sheriff's Office's response.

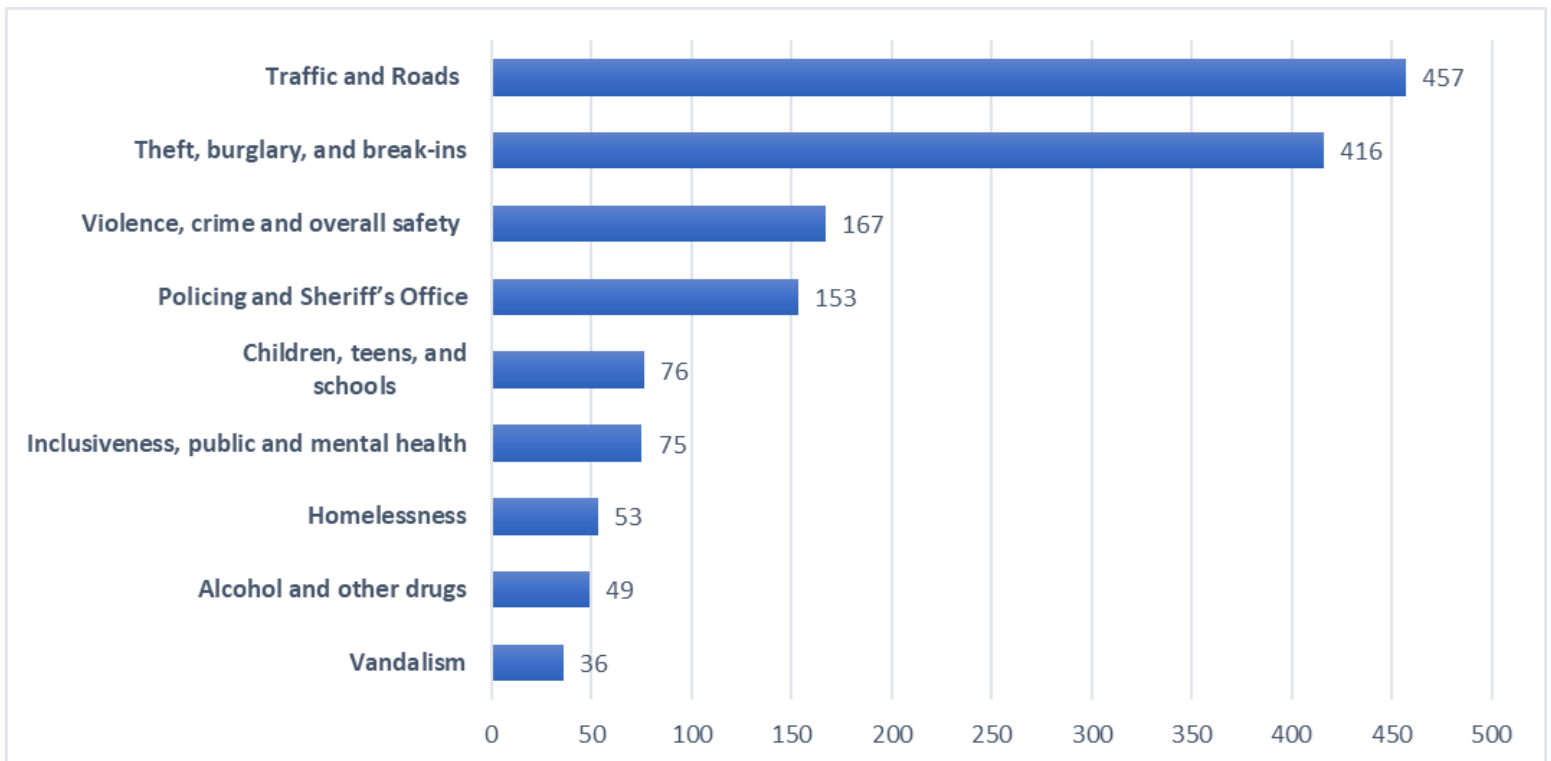
In your opinion, what is the most important role of police officers? *(all respondents)*



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The survey then asked respondents one open ended question - What is the number one issue or problem in your community that you would like the police to deal with?

There were 1,211 total responses to this question. Many responses mentioned multiple issues and are therefore counted in more than one section. Here is the breakdown of the main concerns mentioned by respondents (presented by ranking order):



Conclusions

The survey results outlined above indicate that residents are largely satisfied with the Sheriff's Office, law enforcement, and public safety in Douglas County.

Questions that asked respondents to rate their level of concern about specific issues indicated that—while no single issue stood out as a major problem—thefts, burglaries and break-ins, followed by automobile theft and road safety, appear to be the leading public safety issues. Responses to the open-ended question support these impressions, with road safety and thefts and break-ins emerging as the most cited issues.

Responses to questions about police performance and interactions also mainly reflected satisfaction with and support for the Sheriff's Office, an impression bolstered by many free-text responses. However, a few respondents offered that the Sheriff's Office could improve its patrol efforts, community engagement, and outreach to minority communities.